

# Sonifex Service Discovery

Sonifex Service Discovery (SfxSrvDisc.exe) is used to locate IP-enabled Sonifex products on your network. It is particularly useful when a unit is configured for DHCP, or when the static IP address has been forgotten.

Supported products include:

- RB-DSD8
- RB-IPE
- RB-FS42
- RB-FS82
- DHY-03
- AVN products with a built-in web server
- Other compatible Sonifex network-enabled products

## Installation

SfxSrvDisc.exe does not require installation. Simply copy the executable file to a convenient location on your PC and run it. You may also create a desktop or Start Menu shortcut if required.

## Prerequisites

Sonifex Service Discovery relies on Apple's Bonjour service. Before running SfxSrvDisc.exe, install the Bonjour SDK package:

bonjoursetup.exe

Only the Bonjour service is required. It is not necessary to install iTunes or any other Apple software.

Bonjour for Developers:

<https://developer.apple.com/bonjour/>

After installing Bonjour, Windows may require a restart before the service becomes available.

## Firewall Settings

If Sonifex Service Discovery does not detect any devices, ensure that:

- The PC and the Sonifex products are connected to the same network.
- The Bonjour service is installed and running.
- Windows Firewall or third-party security software allows SfxSrvDisc.exe to communicate on the network.
- A PC restart has been performed after installing Bonjour, if required.

## Using Sonifex Service Discovery

1. Run SfxSrvDisc.exe.

2. The application will search the network for compatible Sonifex devices.
3. Discovered products will be listed together with their IP addresses.
4. Use the displayed IP address to access the product's web interface or configure the unit as required.

## Troubleshooting

No devices found

- Verify that Bonjour is installed correctly.
- Confirm that the devices are powered and connected to the same network as the PC.
- Check that SfxSrvDisc.exe is allowed through the firewall.
- Restart the PC after installing Bonjour.
- If the unit is configured with a static IP address outside the local subnet, it may not be discoverable.

For further assistance, please contact Sonifex Technical Support.

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